# APPLICATION FOR CARE AT CESTARO CHIROPRACTIC

Today's Date:		File	#:
PATIENT DEMOGRAPHICS			
Name:	Birth Date:	Age:	☐ Male ☐ Female
Address:	City:	State: _	Zip:
E-mail Address:	Home Phone:	Mobile Pl	none:
Marital Status: ☐ Single ☐ Married Do	you have Insurance:   Yes   No	Work Phone:	
Employer:	Occupation:		
Spouse's Name	Spouse's Employer _		
Number of children and ages:			
Name of Emergency Contact:			nip:
Whom may we thank for referring you to this	office?		
HISTORY of COMPLAINT			
Please identify the condition(s) that brought y	ou to this office: Primary:		
Secondary: T	「hird:	Fourth:	
On a scale of <b>1</b> to <b>10</b> with <b>10</b> being the worst p			
<b>Third</b> complaint is: $0-1-1-1$ <b>Fourth</b> complaint is: $0-1-1-1$ When did the problem(s) begin?	2-3-4-5-6-7-8- When is the problem at its w I experience it on and off during the day	· 9 − 10 orst? □ AM □ PM □ y <b>OR</b> □ It comes and g	goes throughout the week
Have you suffered with any of this or a similar			
episode?Other forms of treatment tried: ☐ No ☐ Yes			
who provided it:			
explain.		, , , , , , , , , , , , , , , , , , ,	- Cimarorable / picase
Science tells us your spine should be cared for		by a chiropractor?	
☐ Frequently ☐ Only when you hurt ☐ 1x/ m	nonth 🗆 Never		
When was your last complete spinal examinat	ion including x-rays? □	Never	
Spinal health is vitally important to ensure a h	ealthy pregnancy. Is there a chance you a	are pregnant? ☐ No ☐	Yes
PLEASE MARK the areas on the Diagram with R = Radiating B = Burning D = Dull A = Ach		4 1	
What relieves your symptoms?		S 2 2 1	( LTT)
What makes your symptoms feel worse?		1/11	
Page1			

Please identify any and all types of jobs you have had in the past that have imposed any physical stress on you or your body:				
	esult of ANY type of accident? E ury(s) to your spine, minor or m		now about:	
PAST HISTORY				
	n diagnosed with any of the follo	owing conditions, please indicate	ate with a <b>P</b> for in the <b>Past, C</b> fo	r <i>Currently</i> have or <b>N</b> for
<b>Never</b> have had:	,		·	•
	<del></del>		FractureDisability _	
Heart Attack	Osteo Arthritis Diabetes	sCerebral Vascular	Other serious conditions: _	<u> </u>
PLEASE identify ALL I	PAST and any CURRENT condition	ons you feel may be contribut	ing to your present problem:	
	HOW LONG AGO	TYPE OF CARE RECEIVED	BY WHOM	
INJURIES	<b>→</b>			
SURGERIES	<b>→</b>			
DISEASES	<b>→</b>			
Improper sleeping po SOCIAL HISTORY 1. Smoking: □cigars	o crack or pop your neck or lowers itions can cause spinal damage  pipe cigarettes How ofter consumption occurs	e, what sleeping position do y	☐ Occasionally ☐ Never ☐ Occasionally ☐ Never	n □ L Side □ R Side
_	onal Activities- Exercise Regime	•	•	
	ever 1 2 3 4 5 6 7 x/wk			
If yes whom: ☐ gra Have they ever bee	ur family suffer with the same candmother	mother ☐ father ☐ sister(s)☐ No ☐ Yes ☐ I don't kn	ow	
If the doctor identifie completely? ☐ Yes	s your spine to be misaligned, a □ No	re you committed to follow th	ne recommendations to correct	your problem
from any other colla effecting payments, a	ayment to be made directly to O teral sources. I authorize utiliz and further acknowledge that the lly responsible to Cestaro Chirop	ation of this application or conic assignment of benefits doe	opies thereof for the purpose is not in any way relieve me of	of processing claims and
Patient or Authorized	d Person's Signature		ate Completed	
Doctor's Signature		Da	 ate Form Reviewed	

### **ACTIVITIES OF LIFE**

Please identify how your current condition is affecting your ability to carry out activities that are routinely part of your life:

ACTIVITIES:		EFF.	ECT:	
Carry Children/Groceries	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Sit to Stand	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Climb Stairs	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Pet Care	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Extended Computer Use	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
ift Children/Groceries	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Read/Concentrate	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Getting Dressed	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Shaving	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Sexual Activities	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Sleep	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Static Sitting	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Static Standing	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
ard work	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Walking	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Washing/Bathing	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Sweeping/Vacuuming	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Dishes	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
aundry	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Garbage	☐ No Effect	☐ Painful (can do)	☐ Painful (limits	☐ Unable to Perform
Driving	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
Other:	☐ No Effect	☐ Painful (can do)	☐ Painful (limits)	☐ Unable to Perform
ist Prescription & Non-Pre	escription drugs yo	ou take:		

### Please put a ✓ for any problems that are unresolved or ongoing:

	Headache	Dizziness	Prostate Problen	ns Ulcers	
	_ Neck Pain	Frequent Colds/Flu	Loss of Balance	Impotence/Sexual Dysfun.	Heartburn
	_ Jaw Pain, TMJ	Convulsions/Epilepsy	Fainting	Digestive Problems	Heart Problem
	_ Shoulder Pain	Tremors	Double Vision	Colon Trouble	High Blood Pressure
	_ Upper Back Pain	Chest Pain	Blurred Vision	Diarrhea/Constipation	Low Blood Pressure
	_ Mid Back Pain	Pain w/Cough/Sneeze	Ringing in Ears	Menopausal Problems	Asthma
	_ Low Back Pain	Foot or Knee Problems	Hearing Loss	Menstrual Problem	Difficulty Breathing
	_ Hip Pain	Sinus/Drainage Problem	n Depression	PMS	Lung Problems
	_ Back Curvature	Swollen/Painful Joints	Irritable	Bed Wetting	Kidney Trouble
	_ Scoliosis	Skin Problems	Mood Changes	Learning Disabilty	Gall Bladder Trouble
_	_ Numb/Tingling a	rms, hands, fingers	ADD/ADHD	Eating Disorder	Liver Trouble
	_ Numb/Tingling le	egs, feet, toes	Allergies	Trouble Sleeping	Hepatitis (A,B,C)

### **Neck Disability Index (1000)**

This questionnaire has been designed at to give the doctor information as to how your neck pain has affected your ability to manage everyday life. Please answer every section and mark in each section only one box that applies to you. We realize that you may consider that two or more of the statements in any section relate to you, but, please just mark the box that most closely describes your problem.

Section 1: Pain Intensity
I have no pain. (1001)
The pain is mild. (1002)
The pain is moderate. (1003)
The pain is fairly severe. (1004)
The pain is very severe. (1005)
The pain is the worst imaginable. (1006)
Section 2: Personal Care
I can look after myself normally, without causing extra pain (1007)
I can look after myself normally but it causes extra pain (1008)
It is painful to look after myself and I am slow and careful (1009)
I need help every day in most aspects of self-care (1011)
I do not get dressed; I wash with difficulty and stay in bed (1012)
Section 3: Lifting
I can lift heavy weights without extra pain (1013)
I can lift heavy weights, but it gives me extra pain (1014)
Pain prevents me lifting from heavy weights off the floor,
but I can manage if they are conveniently placed.
Ex- On a table (1015)
Pain prevents me from lifting heavy weights off the floor,
but I can manage light to medium weights if they are
conveniently positioned (1016)
I can only lift very light weights (1017)
I cannot lift or carry anything at all (1018)
Section 4: Reading
I can read as much as I want to, with no pain in my neck (1019)
I can read as much as I want to, with slight pain in my neck (1020)
I can read as much as I want to, with moderate pain in my neck (1021)
I can't read as much as I want because of moderate pain in my neck (1022)
I can hardly read at all because of moderate pain in my neck (1023)
I cannot read at all (1024)
Section 5: Headaches
I have no headaches at all (1025)
I have slight headaches that come infrequently (1026)
I have moderate headaches that come infrequently (1027)
I have moderate headaches that come frequently (1028)
I have severe headaches that come frequently (1029)
I have headaches almost all the time (1030)

Section 6: Concentration
I can concentrate fully when I want to with no difficulty (1031)
I can concentrate fully when I want to with slight difficulty (1032)
I have a fair degree of difficulty in concentrating when I want to (1033)
I have a lot of difficulty in concentrating when I want to (1034)
I have a great deal of difficulty in concentrating when I want to (1035)
I cannot concentrate at all (1036)
Section 7: Work
I can do as much work as I want to (1037)
I can only do my usual work, but no more than that (1038)
I can do most of my usual work, but no more than that (1039)
Lannot do my usual work (1040)
L can hardly do any work at all (1041)
I can't do any work at all (1042)
Section 8: Driving
I can drive my car without any neck pain (1043)
L can drive my car as long as I want with slight pain in my neck (1044)
Landrive my car as long as I want with moderate pain in my
neck (1045)
Lan't drive my car as long as I want because of moderate pain in
my neck (1046)
I can hardly drive at all because of severe pain in my neck (1047)
L I can't drive my car at all (1048)
Section 9: Sleeping
I have no trouble sleeping (1049)
My sleep is slightly disrupted (less than I hour sleeplessness) (1050)
My sleep is mildly disrupted (1-2 hours sleeplessness) (1051)
My sleep is moderately disrupted (2-3 hours sleeplessness) (1052)
My sleep is greatly disrupted (3-5 hours sleeplessness) (1053)
My sleep is completely disrupted (5-7 hours sleeplessness) (1054)
Section 10: Recreation
I am able to engage in all my recreation activities with no neck pain at all (1055)
I am able to engage in all my recreation activities with some neck pain (1056)
I am able to engage in most, but not all, of my usual recreation activities
because of pain in my neck (1057)
I am able to engage in few of my usual recreation activities because of
pain in my neck (1058)
I can hardly do any recreation activities because of pain in my neck (1059)
I can't do any recreation activities at all (1060)

# **Oswestry Disability Questionnaire (0900)**

This questionnaire has been designed to give us information as to how your back or leg pain is affecting your ability to manage in everyday life. Please answer by checking one box in each section for the statement which best applies to you. We realize you may consider that two or more statements in any one section apply, but, please just check the one statement which most clearly describes your problem.

Section 1: Pain Intensity
I have no pain. (0901)
The pain is mild. (0902)
The pain is moderate. (0903)
The pain is fairly severe. (0904)
The pain is very severe.(0905)
The pain is the worst imaginable. (0906)
Section 2: Personal Care
☐ I can look after myself normally without causing extra pain (0907)
I can look after myself normally but it causes extra pain (0908)
☐ It is painful to look after myself and I am slow and careful (0909)
☐ I need some help but can manage most of my personal care (0910)
☐ I need help every day in most aspects of self-care (0911)
I do not get dressed, wash with difficulty and stay in bed (0912)
Section 3: Lifting
I can lift heavy weights without extra pain (0913)
I can lift heavy weights but it gives me extra pain (0914)
Pain prevents me lifting from heavy weights but I can manage if they
are conveniently placed. Ex- On a table (0915)
Pain prevents me from lifting heavy weights but I can manage light to
medium weights if they are conveniently positioned (0916)
I can only lift very light weights (0917)
I cannot lift or carry anything (0918)
Section 4: Walking
Pain does not prevent me from walking any distance (0919)
Pain prevents me from walking more than 1 mile (0920)
Pain prevents me from walking more than ½ mile (0921)
Pain prevents me from walking more than ¼ mile (0922)
I can only walk using a stick or crutches (0923)
I am in bed/chair most of the time (0924)
Section 5: Sitting
I can sit in a chair for as long as I like (0925)
I can only sit in my favorite chair as long as I like (0926)
Pain prevents me from sitting more than one hour (0927)
Pain prevents me from sitting more than 30 minutes (0928)
Pain prevents me from sitting more than 10 minutes (0929)
Pain prevents me from sitting at all (0930)

Section 6: Standing
☐ I can stand as long as I want without extra pain (0931)
I can stand as long as I want but it gives me extra pain (0932)
Pain prevents me from standing for more than 1 hour (0933)
Pain prevents me from me standing for more than 30 minutes (0934)
Pain prevents me from standing for more than 10 minutes (0935)
Pain prevents me from standing at all (0936)
Section 7: Sleeping
My sleep is never disrupted by pain (0937)
My sleep is occasionally disrupted by pain (0938)
Because of pain I have less than 6 hours sleep (0939)
Because of pain I have less than 4 hours sleep (0940)
Because of pain I have less than 2 hours sleep (0941)
Pain prevents me from sleeping at all (0942)
Section 8: Social Life
My social life is normal and causes no extra pain (0943)
My social life is normal but causes some extra pain (0944)
My social life is normal but is very painful (0945)
My social life is severely restricted by pain (0946)
My social life is nearly absent because of pain (0947)
Pain prevents any social life at all (0948)
Section 9: Changing Degree of Pain
My pain is rapidly getting better (0949)
My pain fluctuates, but overall is definitely getting better (0950)
My pain seems to be getting better, but improvement
is slow at the present time (0951)
My pain is neither getting better nor worse (0952)
My pain is gradually worsening (0953)
Section 10: Traveling
I can travel anywhere without pain (0954)
I can travel anywhere but it gives me extra pain (0955)
Pain is bad but I manage journeys over two hours (0956)
Pain restricts me to journeys of less than on hour (0957)
Pain restricts me to short necessary journeys under
30 minutes (0958)
Pain prevents me from traveling except to receive treatment (0959)

Cestaro Chiropractic 5620 Business Avenue, Suite 7 Cicero, New York 13039 T: (315) 458-0840 F: (315) 458-0777

### **Financial Policy**

Thank you for choosing Cestaro Chiropractic as part of your healthcare team. We look forward to serving the needs of you and your family. We are committed to providing you with quality and affordable health care. We believe in informing our patients, from the beginning, about their financial responsibilities for services rendered. Please read it, ask us any questions you may have, and sign in the space provided. A copy will be provided to you upon request.

- Insurance & Private Pay Patients: We participate with several insurance plans, (Excellus Blue Cross/Blue Shield, AETNA, EBS-RMSCO, POMCO, and Medicare). If you are not insured by a plan we do business with, then you are considered a private pay patient and payment in full is expected at each visit. Private pay patients will be provided a receipt that they may use to submit themselves. If you are insured by a plan we do business with, but have an up-to-date insurance card, payment in full for each visit is required until we can verify your coverage. When we receive verification from your carrier, we will credit your account for any overpayment that has been made. Knowing your insurance benefits is your responsibility. If referral is required, it is your responsibility to make sure that it is in place prior to visiting our office. Please contact your insurance company with any questions you may have regarding your coverage.
- <u>Co-payments and deductibles:</u> All co-payments must be paid at the time of service. This agreement is part of your contract with your insurance company. Failure on our part to collect co-payments from patients can be considered fraud. Please help us in upholding the law by paying your co-payment at each visit. If you have a deductible that has not been met when we submit a claim, then you will be responsible for the balance of that claim.
- Non-covered services/medical necessity: If an insurance carrier denies a claim due to "medical necessity", you are responsible for payment of that claim. We feel that every treatment we deliver is medically necessary and we realize we have no control over what any insurance carrier defines as medically necessary.
- **Proof of Insurance:** All patients must complete our Patient Information Form before seeing the doctor. We must obtain a copy of your valid insurance card/certificate to provide proof of insurance. If you fail to provide us with the correct insurance information in a timely manner, you may be responsible for the balance of a claim.
- <u>Claims Submission:</u> We will submit claims only for insurance plans which we are participating providers with. We will assist you in any way we reasonably can to help get your claims paid. This office does not submit claims for any secondary insurance. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that the balance of your claim is your responsibility whether or not your insurance company pays your claim. Your insurance benefit is a contract between you and your insurance company, we are not party to that contract.
- <u>Coverage Changes:</u> If your insurance changes, please notify us before your next visit so we can make the appropriate
  changes to help you receive your maximum benefits. If your insurance company does not pay your claim within 45
  days, the balance will automatically be billed to you.
- Nonpayment: If your account is over 90 days past due, you will receive a letter stating that you need to pay your account in full. Partial payments will not be accepted unless otherwise negotiated with the doctor. Please be aware that if a balance remains unpaid, we will refer your account to collections. Any accounts that are referred to collections will also be charged a 30% surcharge.

Our practice is committed to providing exceptional chiropractic care to our patients. Our prices are representative of the usual and customary charges for our area.

Thank you for understanding our financial policy. Please let us know if you have any questions or concerns. We are here to help!

I have read and understand the Financial Policy and agree to abide by its guidelines:	
Signature of patient or responsible party	Date

### **CESTARO CHIROPRACTIC**

### **REGARDING:** Chiropractic Adjustments, Modalities, and Therapeutic Procedures:

I have been advised that chiropractic care, like all forms of health care, holds certain risks. While the risks are most often very minimal, in rare cases, complications such as sprain/strain injuries, irritation of a disc condition, minor fractures, and possible stroke, which occur at a rate of one instance per one million to one per two million, have been associated with chiropractic adjustments. Cauda Equina Syndrome is a serious condition that occurs with compression on the spinal nerve root. If you experience signs or symptoms like the following: saddle paresthesia, inability to feel a bowel movement, or loss of control in bladder, please contact 911 or emergency room immediately.

Treatment objectives as well as the risks associated with chiropractic adjustments and, all other procedures provided at Cestaro Chiropractic have been explained to me to my satisfaction and I have conveyed my understanding of both to the doctor. After careful consideration, I do hereby consent to treatment by any means, method, and or techniques, the doctor deems necessary to treat my condition at any time throughout the entire clinical course of my care.

	/ /	Witness Initials
Patient or Authorized Person's Signature	Date	

# Medical Information Release Form (HIPAA Release Form)

Name:		Date of Birth:
[ ] I author	Information: rize the release of information income and claims information. This	luding the diagnosis, records; examination information may be released to:
	[ ] Spouse	
	[ ] Child(ren)	
	[ ] Other	
	[ ] Information is not to be re	eleased to anyone.
This <i>Releas</i>	<i>e of Information</i> will remain in ef	fect until terminated by me in writing.
<i>Messages:</i> Please call [	[ ] my home [ ] my work [ ] my	mobile number:
If unable to	reach me:	
[ ] you	may leave a detailed message	
[ ] plea	ase leave a message asking me to	return your call
[]		
The best tin	me to reach me is ( <i>day</i> )	between (time)
Signed:		Date:
Witness:		Date:

Cestaro Chiropractic PC 5620 Business Avenue Cicero, NY 13039 PH: 315-458-0840

### Consent to use PHI

# Acknowledgement for Consent to Use and Disclosure of Protected Health Information Use and Disclosure of your Protected Health Information

Your Protected Health Information will be used by Cestaro Chiropractic PC or may be disclosed to others for the purposes of treatment, obtaining payment, or supporting the day-to-day health care operations of this office.

### **Notice of Privacy Practices**

You should review the Notice of Privacy Practices for a more complete description of how your Protected Health Information may be used or disclosed. It describes your rights as they concern the limited use of health information, including your demographic information, collected from you and created or received by this office. I have received a copy of the Notice of Patient Privacy Policy.

\_\_\_\_\_Patient Initials

### Requesting a Restriction on the Use or Disclosure of Your Information

- You may request a restriction on the use or disclosure of your Protected Health Information.
- This office may or may not agree to restrict the use or disclosure of your Protected Health Information.
- If we agree to your request, the restriction will be binding with this office. Use or disclosure of protected information in violation of an agreed upon restriction will be a violation of the federal privacy standards.

### **Notice of Treatment in Open or Common Areas**

Describe and Notify private areas available upon request

### **Revocation of Consent**

You may revoke this consent to the use and disclosure of your Protected Health Information. You must revoke this consent in writing. Any use or disclosure that has already occurred prior to the date on which your revocation of consent is received will not be affected.

By my signature below I give my permission to use and disclose my health information.

Patient or Legally Authorized Individual Signature	Date
Print Patient's Full Name	Time
Witness Signature	Date

### CESTARO CHIROPRACTIC NOTICE OF PRIVACY PRACTICE

This office is required to notify you in writing, that by law, we must maintain the privacy and confidentiality of your Personal Health Information. In addition we must provide you with written notice concerning your rights to gain access to your health information, and the potential circumstances under which, by law, or as dictated by our office policy, we are permitted to disclose information about you to a third party without your authorization. Below is a brief summary of these circumstances. If you would like a more detailed explanation, one will be provided to you. In addition, you will find we have placed several copies in report folders labeled 'HIPAA' on tables in the reception. Once you have read this notice, please sign the last page, and return only the signature page (page 2) to our front desk receptionist. Keep this page for your records.

### PERMITTED DISCLOSURES:

- 1. Treatment purposes discussion with other health care providers involved in your care.
- 2. Inadvertent disclosures open treating area mean open discussion. If you need to speak privately to the doctor, please let our staff know so we can place you in a private consultation room.
- 3. For payment purposes to obtain payment from your insurance company or any other collateral source.
- 4. For workers compensation purposes to process a claim or aid in investigation.
- 5. Emergency in the event of a medical emergency we may notify a family member.
- 6. For Public health and safety in order to prevent or lessen a serious or eminent threat to the health or safety of a person or general public.
- 7. To Government agencies or Law enforcement to identify or locate a suspect, fugitive, material witness or missing person.
- 8. For military, national security, prisoner and government benefits purposes.
- 9. Deceased persons discussion with coroners and medical examiners in the event of a patient's death.
- 10. Telephone calls or emails and appointment reminders we may call your home and leave messages regarding a missed appointment or apprize you of changes in practice hours or upcoming events.
- 11. Change of ownership- in the event this practice is sold, the new owners would have access to your PHI.

### YOUR RIGHTS:

- 1. To receive an accounting of disclosures.
- 2. To receive a paper copy of the comprehensive "Detail" Privacy Notice.
- 3. To request mailings to an address different than residence.
- 4. To request Restrictions on certain uses and disclosures and with whom we release information to, although we are not required to comply. If, however, we agree, the restriction will be in place until written notice of your intent to remove the restriction.
- 5. To inspect your records and receive one copy of your records at no charge, with notice in advance.
- 6. To request amendments to information. However, like restrictions, we are not required to agree to them.
- 7. To obtain **one copy** of your records at no charge, when timely notice is provided (72 hours). **X-rays** are original records and you are therefore not entitled to them. If you would like us to outsource them to an imaging center, to have copies made, we will be happy to accommodate you. However, you will be responsible for this cost.

### **COMPLAINTS:**

If you wish to make a formal complaint about how we handle your health information, please call Dr. Cestaro at Cestaro Chiropractic at (315)458-0840 If she/he is unavailable, you may make an appointment with our receptionist to see her /him within 72 hours or 3 working days. If you are still not satisfied with the manner in which this office handles your complaint, you can submit a formal complaint to:

DHHS, Office of Civil Rights 200 Independence Ave. SW Room 509F HHH Building Washington DC 20201

Page **1** of **2** JDD, DC 5/2011

Patient initials:retaining page 1 of 2			
CESTARO CHIROPRACTIC NOTICE REC	GARDING YOUR RIGHT	TO PRIVACY co	ntinued
I have received a copy of Cestaro Chiropractic Patient I duty to protect my health information, and have conve further understand that this office reserves the right to and will make the new provisions effective for all infor I am aware that a more comprehensive version of this reception area. At this time, I do not have any question	eyed my understanding of o amend this "Notice of Pr mation that it maintains p "Notice" is available to me	these rights and du ivacy Practice" at a ast and present. e and several copies	ties to the doctor. I time in the future s kept in the
Patient's Name	DOB	HR#	
Patient's Signature	Date		
Witness	Date		

Page **2** of **2** JDD, DC 5/2011

### NOTICE OF PATIENT PRIVACY PRACTICES

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please read it carefully.

#### WHO WILL FOLLOW THIS NOTICE

This notice describes the practices of this facility, New York Chiropractic College and those of all of the clinics.

All entities, sites and locations follow the terms of this notice. In addition, these entities, sites and locations may share medical information with each other for treatment, payment or facility operations purposes described in this notice.

# OUR PLEDGE REGARDING MEDICAL INFORMATION

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the care and services you receive at the facility. We need this record to provide you with quality care and to comply with certain legal requirements. This notice applies to all of the records of your care generated by the facility, whether made by facility personnel or your personal doctor. Your personal doctor may have different policies or notices regarding the doctor's use and disclosure of your medical information created in the doctor's office or clinic.

This notice will tell you about the ways in which we may use and disclose medical information about you.

#### We are required by law to:

- make sure that medical information that identifies you is kept private;
- give you this notice of our legal duties and privacy practices with respect to medical information about you; and
- follow the terms of the notice that is currently in effect.

# HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU:

The following categories describe different ways that we use and disclose medical information: for each category of uses or disclosures, we will explain what we man and try to give some examples. Not every use or disclosure in a category will be listed. However, all of the ways we are permitted to use and disclose information will fall within one of the categories.

For Treatment. We may use medical Information about you to provide you with medical treatment or services. We may disclose medical information about you to doctors, nurses, technicians, medical student or other facility personnel who are involved in taking care of you at the facility. For example, a doctor treating you for a broken leg may need to know if you have diabetes because diabetes may slow the healing process.

We may also disclose medical information about you to people outside the facility who

may be involved in your medical care after you

leave the facility.

For Payment. We may use and disclose medical information about you so that the treatment and services you receive at the facility may be billed to, and payment may be collected from, you, an insurance company or a third party. For example, we may need to give your health plan information about treatment you received at the facility so your health plan will pay us or reimburse you for the treatment.

For Health Care Operations. We may use and disclose medical information about you for facility operations. These uses and disclosures are necessary to run the facility and make sure that all of our patients receive quality care. For example, we may use medical information to review our treatment and services and to evaluate the performance of our staff in caring for you.

To Your Family and Friends. We may disclose your medical information to a family member, friend or other person to the extent necessary to help with your health care or payment for your health care. Before we disclose your medical information to a person involved in your health care or payment for your health care, we will provide you with an opportunity to object to such uses and disclosures. If you are not present, or in the event of your incapacity or an emergency, we will disclose your medical information based on our professional judgment of whether the disclosure would be in your best interest. Appointment Reminders. We may use and disclose medical information to contact you as a reminder that you have an appointment for treatment or medical care at the facility. Treatment Alternatives. We may use and disclose medical information to tell you about or recommend alternative treatments. theraples, health care providers or care settings that may be of interest to you. Health Care Providers and Services. We may use and disclose medical information to tell you about facility-affiliated health care providers and health care services that we provide that may be of interest to you. Fundraising Activities. We may use medical information about you to contact you in an effort to raise money for the facility and its operations. We only would release contact information, such as your name, address and phone number and the dates you received treatment or services at the facility. If you do not want the facility to contact you for fundraising efforts, you must notify the Privacy Officer in writing.

Facility Directory. We may include certain limited information about you in the facility directory while you are a patient at the facility. This information may include your name, location in the facility, your general condition and your religious affiliation.

Research. Under certain circumstances, we may use and disclose medical information about you for research purposes. For example, a research project may involve comparing the health and recovery of all patients who receive one treatment to those who received another for the same condition.

As Required by Law. We will disclose medical information about you when required to do so by federal, state or local law.

To Avert A Serious Threat to Health or Safety. We may use and disclose medical information about you when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person. Any disclosure, however, would only be to someone able to help prevent the threat.

Clinic Quality Assurance Operations — In

Clinic Quality Assurance Operations – In order to gain an overall view of various elements of this office's operations, individual medical information may be collected, compiled and disseminated. For example, this office may utilize your medical information in order to evaluate the performance of our personnel in providing care to you.

### SPECIAL SITUATIONS:

Organ and Tissue Donation. If you are an organ donor, we may release medical information to organizations that handle organ procurement or organ, eye or tissue transplantation or to an organ donation bank, as necessary to facilitate organ or tissue donation and transplantation. Military and Veterans. If you are a member of the armed forces, we may release medical information about you as required by military command authorities. We may also release medical information about foreign military personnel to the appropriate foreign military authority. Worker's Compensation. We may release medical information about you for worker's compensation or similar programs. These programs provide benefits for workrelated injuries or illness.

<u>Public Health Risks</u>: We may disclose medical information about you for public health activities. These activities generally include the following:

- to prevent or control disease, injury or disability;
- · to report births and deaths;
- to report the abuse or neglect of children; elders and dependant adults;
- to report reactions to medications or problems with products;
- to notify people of recalls of products they may be using;

to notify a person who may have been exposed to disease or may be at risk for contracting or spreading a disease or condition; and  to notify the appropriate government authority if we believe a patient has been the victim of abuse, neglect or domestic violence. We will only make this disclosure if you agree or when equipped or authorized by law.

Health Oversight Activities. We may disclose medical information to a health oversight agency for activities authorized by law. These oversight activities include, for example, audits, investigations, inspections and licensure. These activities are necessary for the government to monitor the health care system, government programs and compliance with civil rights laws. Lawsuits and Disputes. If you are involved

Lawsuits and Disputes. If you are involved in a lawsuit or a dispute, we may disclose medical information about you in response to a court or administrative order. We may also disclose medical information about you in response to a subpoena, discovery request or other lawful process by someone else involved in the dispute, but only if efforts have been made to tell you about the request (which may include written notice to you) or to obtain an order protecting the information requested.

Law Enforcement. We may release medical information if asked to do so by a law enforcement official:

- In response to a court order, subpoena, warrant, summons or similar process;
- To Identify or locate a suspect, fugitive, material witness or missing person;
- About the victim of a crime if, under certain limited circumstances, we are unable to obtain the person's agreement;
- About a death we believe may be the result of criminal conduct;
- About criminal conduct at the facility; or
   In emergency circumstances to report a
- In emergency circumstances to report a crime; the location of the crime or victims; or the identity, description or location of the person who committed the crime.

<u>Disaster Relief.</u> We may use or disclose your medical information to a public or private entity authorized by law or by its charter to assist in disaster relief efforts.

<u>Coroners, Medical Examiners and Funeral Directors.</u> We may release medical information to a coroner or medical examiner. This may be necessary, for example, to identify a deceased person or determine the cause of death.

National Security and Intelligence

National Security and Intelligence Activities

We may release medical information about you to authorized federal officials for intelligence, counterintelligence and other national security activities authorized by law.

# YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU

You have the following rights regarding medical information we maintain about you: Right to Inspect and Copy. You have the right to inspect and copy medical information that may be used to make decisions about your care. This includes medical and billing records, but may not include some mental health information. To inspect and copy medical information that may be used to

make decisions about you, you must submit your request in writing to the Privacy Officer. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request. We may deny your request to inspect and copy in certain limited circumstances. If you are denied access to medical information, you may request that the denial be reviewed. The person who conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

Right to Amend. If you feel that medical information we have about you is incorrect or incomplete, you may ask us to amend the information. You have the right to request an amendment for as long as the information is kept by or for the facility.

To request an amendment, your request must be in writing and submitted to the Privacy Officer. In addition, you must provide a reason that supports your request.

We may deny your request for an amendment if it is not in writing or does not include a reason to support the request. In addition, we may deny your request if you ask us to amend information that:

- Was not created by us, unless the person or entity that created the information is no longer available to make the amendment;
- Is not part of the medical information kept by or for the facility;
- Is not part of the information which you would be permitted to inspect and copy; or
- Is accurate and complete.

Even if we deny your request for amendment, you have the right to submit a written addendum, not to exceed 250 words, with respect to any item or statement you believe is incomplete or incorrect. If you indicated in writing that you want the addendum to be made part of your medical record, we will attach it to your records and include it whenever we make a disclosure of the items or statement you believe to be incomplete or incorrect.

Right to an Accounting of Disclosures. You have the right to request an "accounting of disclosures." This is a list of the disclosures we made of medical information about you other than for our own uses for treatment, payment and health care operations, as those functions are described above. To request this list or accounting of disclosures, you must submit in writing to the Privacy Officer. You must state a time period, which may not be longer than six years and may not include dates before April 14, 2003.

You should indicate in what form you want the list (on paper or electronically). The first list you request within a 12-month period will be free. For additional lists, we may charge for costs involved and notify you of the cost so you may choose to withdraw or modify your request prior to costs being incurred.

Right to Request Restrictions. You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the on the medical information we disclose about you to someone who is involved in your care or payment for your care.

We are not required to agree to your request. If we do agree, we will comply with your request unless the information is needed to provide you with emergency treatment. To request restrictions, you must make your request in

with emergency treatment. To request restrictions, you must make your request in writing to the Privacy officer. In your request, you must tell us:(1) what information you want to limit;(2) whether you want to limit our use, disclosure or both; and (3) to whom you want the limits to apply (for example, disclosures to your spouse).

Right to Request Confidential

Communications. You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail. To request confidential communications, you must make your request in writing to the Privacy Officer. We will not ask you for the reasons. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted:

Right to Paper Copy of This Notice. You Have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy.

### **CHANGES TO THIS NOTICE**

We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for medical information we already have about you, as well as any information we receive in the future. We will post a copy of the current notice in the facility.

#### COMPLAINTS

If you believe your privacy rights have been violated, you may file a complaint with the facility, or with the Secretary of the Department of Health and Human Services. All complaints must be submitted in writing. To file a complaint, contact:

NYCC's Privacy Officer: Robert Ruddy, D.C. 2360 State Route 89 Seneca Falls, NY 13148 Phone 315-568-3166 Fax 315-568-3700 E-Mail bruddy@nycc.edu

You will not be penalized for filing a complaint.

OTHER USES OF MEDICAL INFORMATION Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written authorization. If you provide us permissions to use or disclose medical information about you by signing an authorization, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the care that we provided to you.

THIS NOTICE IS IN EFFECT AS OF 04 /14 /2003 Revised 03/14/2006